

# Microsoft Dynamics 365 Advanced User

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## Duration:

This course is scheduled to last 1 day, from 10:00 – 17:00 with 1 hour for lunch plus morning and afternoon breaks.

## Course Aims:

This course is designed to give “key” or “super” users practical experience in managing their Microsoft Dynamics 365 v9 system. The course concentrates on the functionality which aids data management and is often only available to users with higher security permissions.

## Pre-Requisites:

All delegates must have attended the Foundation Course or have an equivalent level of knowledge.

## Course Fees:

All courses are held as one company courses on your premises for a maximum of 6 delegates.

Each delegate will receive a training manual to keep after the course.

## Training Environment:

You need to provide a suitable room with laptops/PCs and internet access and refreshments. Please see our Training Environment information sheet for full details of requirement.

## Software Version:

This course is designed for users of Microsoft Dynamics 365 v9 and differences may be found with earlier or later versions.

## How to book:

Phone us on **01908 929555** or email [rachel@crm-dynamics.co.uk](mailto:rachel@crm-dynamics.co.uk)