

# Microsoft Dynamics 365 v9 Foundation Course

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## Duration:

This course will run from 10:00 to 13:00 or 14:00-17:00. This is usually run as a full day course with Sales or Marketing in the afternoon session.

## Course Aims:

This course is designed to give all new users practical experience in using Microsoft Dynamics 365 v9. The course concentrates on the core functionality typically required by end users; they will see the scope of data that can be held in the database and start to use many of the features. It is also a pre-requisite of most other courses.

## Pre-Requisites:

All delegates should be familiar with using a PC and Windows applications, but no prior knowledge of Microsoft Dynamics 365 is assumed.

## Course Fees:

All courses are held as one company courses on your premises for a maximum of 6 delegates.

Each delegate will receive a training manual to keep after the course.

## Training Environment:

Please see our separate Training Environment information sheet for full details of requirements.

## Software Version:

This course is designed for users of Microsoft Dynamics 365 v9 and differences may be found with earlier or later versions. The training is based on CRM Dynamics standard training database.

## How to Book:

Phone us on 01908 929555 or email [rachel@crm-dynamics.co.uk](mailto:rachel@crm-dynamics.co.uk)